

*Duncan Fitzwilliams
Fisher's Copse House
Bradfield
Berkshire RG7 6LN
Telephone: 01189 744 527*

20 January 2003

Ms. Maureen Raynet
Parade House
The Parade
Hereford Road
Monmouth NP25 3PA

Dear Ms. Raynet,

Re: Mrs. CCL Fitzwilliams

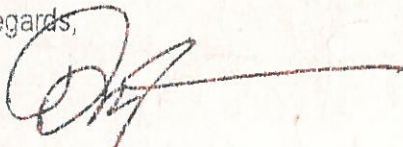
Many thanks to your acknowledgement for our contribution to the staff Christmas bonus.

My mother has been with you now for many years. I just want to say how all our family think that Parade House under your leadership has made her life worth living

We all drop in, as you know, at every hour known to man and mum is always well cared for. We always receive a warm welcome from your staff, regardless of who is on duty. There cannot be many better run homes of this sort in the UK.

Many thanks again for making my mother's last years happy as they are not over yet. However i know if she moved out of your environment, she would not be long of this world.

Warmest Regards,



Duncan Fitzwilliams